

TGO Community Enquiry Database



Date	Time	Mode of contact	Complaint regarding	The complaint	Action Taken
22/02/2013	6pm	Telephone	Property damage	Contractor heavy vehicles accessed property with out permission and caused damage to private and public road.	Repair to property was not desired by complainant. Instruction to contractors was more specific and did not include this route for site access. Apology sent from contractors.
21/03/2013	4pm	In person to the Alkane Dubbo Office	Property damage	Concern regarding the potential impact of widening Tomingley West Road	Discussions and exchange of information occurred involving the company, the complainant and Narromine Sire Council. Discussion were held in person and further additional information was exchanged via email.
18/04/2013	11am	Telephone	Property damage	Damage to gate and associated lock. Suspected to have been a contractor.	Details of contractor movements and actions confirmed and reported back to the complainant. Complainant accepted the explanation that the company was not involved in the property damage.
22/04/2013	1:50pm	Email	Property damage	During pipeline instalation - Damage to letter box, driveway damage and disrepair, bitumen removed over pipeline, rubbish left around and notice of the works one week prior had not be received.	Letter box was repaired and driveway repaired and reshaped to te satisfaction of the complainant.
30/04/2013	8pm	In person at the TGO employment meeting	Staff	The vehicle did not stop at the stop sign when leaving TGP worksite.	The construction site manager was made aware of the complaint. An incident notification was raised on site. A toolbox meeting was conducted with all the contractors on site covering road safety
29/05/2013	9am	Telephone	Property damage	The windscreen of the school bus was broken by a rock thrown from a truck working for the Tomingley Gold Mine.	Tomingley Gold Operations determined that the truck was delivering 20mm gravel to the Tomingley Gold Project. TGO deterimined that the load was covered by a tarp and redirected delivery contractors to cover their load and ensure that drawbards and undercarriages are clear of stones. TGO offered to pay for the broken windscreen.
8/11/2013	1.30pm	Telephone - to EPA	Dust	Dust crossing the Newell Highway.	Upon receiving complaint, mining was immediately stopped and an investigation commenced. A detailed report was provided to the EPA.
4/12/2013	7.48am	telephone	Dust	Dust in the area seen from along Peak Hill Road. Weather conditions were winds gusting to 56km/h with dry ground conditions.	Site was immediately inspected. Various corrective actions were attempted to minimise dust with the final determination being suspension of scraper works.
7/12/2013	12.15pm	telephone	Dust	Complainant was concerned at the level of dust that was blowing onto their property from works being carried out on Caloma side.	TGO investigated and took steps to ensure dust was minimised.
23/12/2013	6.55am	telephone	Dust	Due to light and variable wind the dust was hanging around the site and to the north of Caloma.	Works were stopped until conditions improved.